

If you cannot find our staff (LAL) at the airport, or are detained in Customs for more than one hour after landing, please telephone us on +44 (0) 1803 553062 for assistance, or show this form to a member of Airport staff.

Si vous ne pouvez pas trouver notre personnel (LAL) à l'aéroport, ou êtes détenus à la douane pour plus d'une heure après le débarquement, svp téléphonez-nous sur + 44 (0) 1803 553 062 pour l'aide, ou montrez cette carte à un membre du personnel de l'aéroport.

Wenn Sie unser Personal (LAL) am Flughafen nicht finden können oder beim Zoll länger als eine Stunde nach der Landung aufgehalten werden, rufen Sie bitte auf +44 (0) 1803 553 062 für Unterstützung, oder zeigen Sie einem Mitarbeiter am Flughafen dieser Karte.

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+44 (0) 1803 553 062 ,  
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Se você não puder encontrar nossa equipe de funcionários (LAL) no aeroporto, nem for detido no immigration para mais de uma hora após aterrar, telephone por favor nos em +44 (0) 1803 553 062 para o auxílio, ou mostre deste cartão a um membro da equipe de funcionários do aeroporto.

Nell 'eventualita' di mancato incontro con il nostro personale (LAL) all'aeroporto, si prega gentilmente di contattare per assistenza, il nostro numero di emergenza, +44 (0)1803 553 062, oppure presentare questo foglio ad un personale aeroportuale.

如果你不可能发现我们的职员在这个机场,或被扣留在移民超过一小时在登陆以后,请给我们打电话在 +44 (0) 1803 553 062 为协助,或显示这张卡片对这个机场的职员 的成员。

## Please help me!

My name is \_\_\_\_\_, and I am a student booked to study at LAL Torbay language centre (LAL) in Paignton, Devon. I am due to be met at this airport by a representative of LAL.

Please help me to contact the representative of LAL Torbay at this airport.

Please telephone LAL on +44 (0)1803 553062 at any time of the day or night. Please tell the LAL member of staff who answers:

- my name
- the name of this airport
- where I am at this airport.

The member of staff will tell you what I need to do, and will be able to offer further help.

Thank you very much for your assistance.

